

故障现象 Fault phenomenon	故障原因 Fault cause	解决方法 Solution
整车没电、启动键不亮 The vehicle is dead and the start button does not light	1、电池连接不到位 1. The battery connection is not in place	1、电池主插头连接到位 1. The main plug of the battery is connected in place
	2、空气开关没有打开 2. The air switch is off	2、打开空气开关 2. Turn on the air switch
通电后转动调速转把，电机不转 The motor does not operate when you turn the speed control handle after turning on the power	1、电池电量不足 1. The battery is low	1、给电池充电 1. Charge the battery
	2、边撑没有收起 2. The side stand was not put away	2、收起单撑 2. Put away the side stand
	3、驻车键没有关闭 3. The parking button is on	3、关闭驻车键 3. Turn off the parking button
	4、刹把没有回到位 4. The brake handle was not put down	4、刹把归位 4. Put down the brake handle
	5、转把故障 5. Handlebar fault	5、更换转把 5. Replace the handlebar
	6、控制器接插件松动 6. The controller connector is loose	6、重新接插控制器接插件 6. Re-plug the controller connector
	7、控制器故障 7. Controller failure	7、更换控制器 7. Replace the controller
行驶速度慢或行驶里程短 Driving speed is slow or mileage is short	1、电池电量不足 1. The battery is low	1、给电池补充电量 1. Charge the battery
	2、轮胎气压不足 2. Tire pressure is insufficient	2、补充轮胎气压、并在骑行前检测胎压 2. Add tire pressure, and check

		tire pressure before the ride
	3、严重超载 3. Serious overload	3、养成良好习惯、保持适当的载荷 3. Develop good habits and maintain the appropriate load
	4、刹车片干涉 4. Brake pad interference	4、更换刹车片、并在每次骑行前检测刹车系统 4. Replace the brake pad and check the brake system before each riding
	5、电池老化或正常报废 5. Battery aging or normal abandonment	5、更换电池 5. Replace the battery
电池充不进电 The battery cannot be charged	1、充电插头接触不良 1. Poor contact of the charging plug	1、检查注插头是否接插到位 1. Check whether the plug is in place
	2、没有使用正确的充电器 2. Use of inappropriate charger	2、使用 SOCO 专用充电器 2. Use dedicated SOCO charger
	3、电池老化或正常报废 3. Battery aging or normal abandonment	3、更换电池 3. Replace the battery
仪表显示 99 The instrument displays 99	控制器通讯故障 Controller communication failure	请联系售后服务或经销商 Please contact after-sale service or dealer
仪表显示 98 The instrument displays 98	控制器暂停工作（可能过流、堵转、欠压、过温） Controller suspends operation (possible overcurrent, stall, undervoltage, or overtemperature)	请停车一段时间再启动 Please stop for a while and start again
仪表显示 97 The instrument displays 97	控制器功率管故障 Controller power tube failure	请联系售后服务或经销商 Please contact after-sale service

		or dealerler
仪表显示 96 The instrument displays 96	控制器霍尔故障 Controller Hall failure	请联系售后服务或经销商 Please contact after-sale service or dealer
仪表显示 95 The instrument displays 95	控制器转把故障 Controller handlebar failure	请检查转把线路或更换转把 Please check the handlebar line or replace the handlebar
仪表显示 94 The instrument displays 94	电池通讯故障 Battery communication failure	请检查电源线接口是否连接好 Please check whether the power line port is well connected or contact after-sale service or dealerler
仪表显示 93 The instrument displays 93	充电过流 Charge overcurrent	请停止充电，检查充电器 Please stop charging and check the charger
仪表显示 92 The instrument displays 92	充电过压 Charge overvoltage	请停止充电，检查充电器 Please stop charging and check the charger
仪表显示 91 The instrument displays 91	电池高温 High temperature of battery	请停止充电，停止骑行 Please stop charging and stop riding
仪表显示 90 The instrument displays 90	电池放电过流 Battery discharge overcurrent	若一直显示 90，请停止骑行 If the instrument continues to display 90, please stop riding
仪表显示 89 The instrument displays 89	充电低温 Low temperature of charging	车推到室内暖和的地方，等待片刻 Move the vehicle to warm indoor place and wait for a while
仪表显示 88 The instrument displays 88	放电低温 Low temperature of discharge	车推到室内暖和的地方，等待片刻 Move the vehicle to warm indoor place and wait for a

		while
仪表显示 87 The instrument displays 87	网络连接异常 Network connection anomaly	到开阔地带、联系售后服务或经销商 Please move to the open area or contact after-sale service or dealer
仪表显示 86 The instrument displays 86	GPS 连接异常 GPS connection anomaly	到开阔地带、联系售后服务或经销商 Please move to the open area or contact after-sale service or dealer